



Commercial CUSTOMER SATISFACTION SWEEPSTAKES OFFICIAL REVISED RULES

- 1. ELIGIBILITY: NO PURCHASE NECESSARY TO ENTER OR WIN.** Purchasing a product or service or participating in the survey will not increase your chances of winning. Open to operators of automotive repair shops of the 48 contiguous United States, and District of Columbia, who are 21 years of age or older as of the date of entry. Employees, officers and directors of AutoZone Parts, Inc., its affiliates, subsidiaries, distributors, vendors, advertising/promotion agencies, as well as the immediate family members (spouses, siblings, children and parents, regardless of where they live) or members of the same households (whether related or not) of such employees, officers and directors are not eligible to participate. All federal, state and local laws and regulations apply. Void where prohibited or restricted by law.
- 2. TO ENTER:** The AutoZone Commercial Customer Satisfaction Sweepstakes begins at 12:01 am Central Time (CT) on May 15, 2008 and ends at 11:59 pm CT on August 30, 2008. Invitations to participate in the AutoZone Customer Satisfaction Survey will be printed on various advertising materials. If you receive an invitation, you may enter online. If you do not receive an invitation, you may enter by mail.
Enter online: Access the survey entry page at www.autozone.com/commsurv, and provide the requested information. You will be asked to respond to several questions regarding your most recent experience at AutoZone and you must provide the Invoice Number printed on the bottom of the invoice. Include your name, title, home phone number and email address (to notify winner). Submit your survey so it is received by Sponsor's server by 11:59 pm CT on August 30, 2008 to be included in the random drawing. Only one entry per Invoice Number will be accepted.
Enter by Mail: If you do not have a customer invoice, you may enter by hand printing your name and complete address on a 3" x 5" card, along with your shops business name and phone number and mail it to: AutoZone Commercial Customer Satisfaction Sweepstakes, P.O. Box 2198, Dept. 8010, Memphis, TN 38101. Mail-in entries must be postmarked by August 30, 2008 and received by September 14, 2008 to be included in the random drawing. Only one entry by mail per eligible person per day will be accepted. One entry per envelope. Multiple entries submitted by a single entrant on the same day or in the same envelope are void. Entries submitted or completed by anyone other than the entrant are void. No mechanical reproductions will be accepted.
- 3. PRIZE/ODDS OF WINNING:** A random drawing will be held on or about September 21, 2008 from among all eligible entries received to award one Grand Prize - \$10,000 cash. Winner will be notified by telephone, mail or email. Winner will be required to complete an affidavit of eligibility, liability and (where legal) a publicity release which must be returned within time period specified in notification letter or an alternate winner may be selected. If winner is not of the age of majority in state of residence, prize will be awarded in the name of parent or legal guardian who will be required to sign all necessary affidavits and releases. Return of any prize notification as undeliverable will result in forfeiture of the prize and an alternate winner will be selected at random from the remaining eligible entries. Odds of winning will be determined by the number of eligible entries received. No transfer or substitution of prize allowed except at sole discretion of the Sponsor. Sponsor reserves the right to substitute any portion of this prize with a prize of comparable or greater value.
- 4. GENERAL:** All federal, state and local taxes on prize are the sole responsibility of winner. By participating, entrants agree: [a] to abide by and be bound by these rules and decisions of Sponsor and judges which shall be final in all respects relating to the Sweepstakes, including without limitation the interpretation of these rules; [b] to release, discharge and hold harmless Sponsor, its franchisees, licensees, subsidiaries, affiliates, advertising agencies, promotional agencies and suppliers and any other individual or company involved in the development or execution of the Sweepstakes from any and all injuries, liability, losses, damages, rights, claims and actions of any kind including liability for personal injury or death resulting from their participation in the Sweepstakes or their acceptance, use or misuse of a prize; and [c] if the winner, to the use of their name, voice, image and/or likenesses for advertising, publicity and promotional purposes by Sponsor and Sponsor's subsidiaries and affiliates without further compensation (unless prohibited by law) and to execute specific consent to such use if asked to do so.

Entries which contain false information, are incomplete, inaccurate or are otherwise forged, defective, or made outside authorized channels, including those which have failed due to malfunction or failure of phones, phone lines, telephone systems or networks, server, providers, computer equipment, software or any combination thereof of any kind, any human error or otherwise, shall be void.

Sponsor, its licensees, subsidiaries, affiliates, advertising agencies, promotional agencies and suppliers and any other individual or company involved in the development or execution of the Sweepstakes and their respective directors, officers, shareholders and employees are not responsible and shall not be liable for: [a] telephone, electronic, hardware or software program, network, Internet or computer malfunctions, failures, or difficulties of any kind, including without limitation, server malfunction or by any error (human or otherwise) which may occur in the processing of entries; [b] failed, incomplete, garbled or delayed computer transmissions; [c] calls which are late, misdirected, unintelligible, garbled or incomplete, or receive a busy signal or are not recorded or cannot be completed for any reason; [d] late, lost, misdirected, mutilated, incomplete, illegible or postage-due entries or mail; or [e] any condition caused by events beyond the control of the Sponsor that may cause the promotion to be disrupted or corrupted.

If, for any reason whatsoever, this Sweepstakes, in Sponsor's sole opinion, is not capable of running as planned, including, but not limited to, by reason of infection by computer virus, tampering, fraud, technical failures, or any other cause which, in the Sponsor's sole judgment, corrupts or affects the administration, security, fairness, integrity or proper conduct of this Sweepstakes, Sponsor reserves the right at its sole discretion to cancel, terminate, modify or suspend this Sweepstakes and limit entries to those submitted prior to the action taken, or to proceed in such a manner as may be deemed fair and equitable by Sponsor in its sole discretion. In the event of a dispute about the identity of an online entrant, the online entry will be assigned to the authorized account holder of the email address submitted at the time of entry. "Authorized account holder" is defined as the natural person who is assigned to an email address by an Internet Access Provider, online service provider, or other organization (e.g. business, educational institution, etc) that is responsible for assigning email addresses for the domain associated with the submitted email address. **CAUTION: ANY ATTEMPT BY AN ENTRANT TO DELIBERATELY DAMAGE ANY WEB SITE OR UNDERMINE THE LEGITIMATE OPERATION OF THE PROMOTION MAY BE A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR RESERVES THE RIGHT TO SEEK DAMAGES FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW.** Entry information becomes property of Sponsor. All federal, state and local regulations apply. For a copy of these Official Rules, mail a self-addressed stamped envelope to be received by November 30, 2008 to: AUTOZONE Customer Satisfaction Sweepstakes RULES, P.O. Box 2198, Dept. 8010, Memphis, TN 38101.
- 5. ENTRY INFORMATION:** Information participants provide to Sponsor will be used to communicate with participants regarding this Sweepstakes, and otherwise as set forth in Sponsor's privacy policy available at www.autozone.com.
- 6. WINNER LIST:** To receive the winner's name, mail a self-addressed, stamped envelope to be received by November 30, 2008 to: AUTOZONE Summer 2008 Customer Satisfaction Sweepstakes WINNERS LIST, P.O. Box 2198, Dept. 8010, Memphis, TN 38101.

Sponsor: AutoZone Parts, Inc., 123 South Front Street, Memphis, TN 38103-3607.
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May 8, 2008